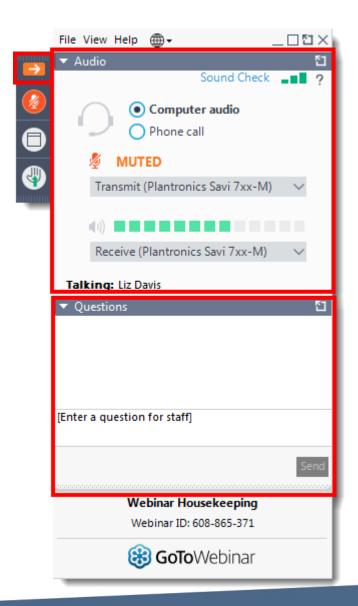
While we wait – audio instructions

- Select the Audio section of the GoToWebinar control panel.
- Select Computer audio.
- To submit a question or comment, type it in the Questions panel.







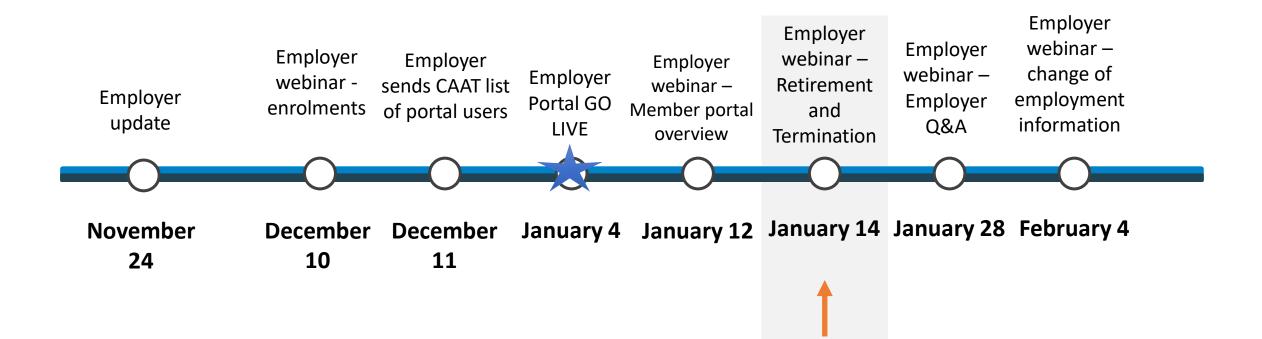
Employer Portal: Termination and Pension Application Process

January 14, 2021

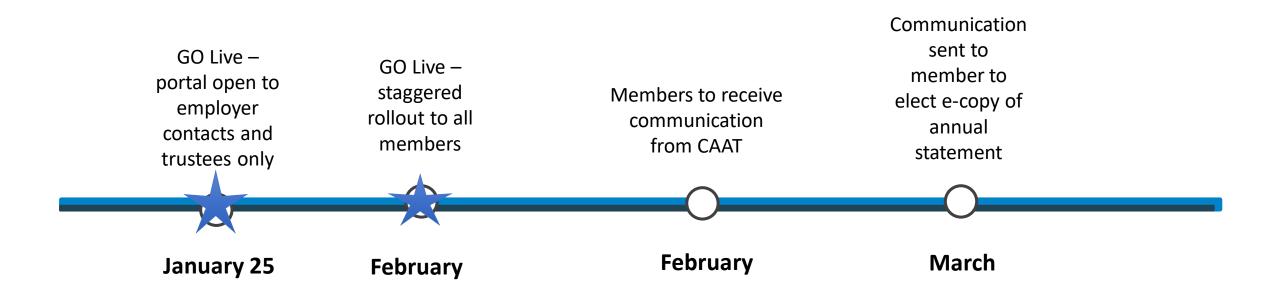
Agenda

 Termination of employment process
 Pension application process
 Live demo
 Questions

Portal roadmap – Employers



Portal roadmap – Members



Select "Termination of employment" to start the process.

Mother RibbonQuick SearchQuick SearchDashboardFind a memberMessage centre		nination of employment ermination of employment
Document centre	Find a member	
Member enrolment		
Change of employment	Social Insurance Number:	Member ID:
Termination of employment		

- Search using their SIN, Member ID, First name or Last name
- Avoid use of hyphens

Find a member	
Social Insurance Number:	Member ID:
001318187	
First name:	Last name:
Submit	Reset

- Click "Submit" and the result will be displayed in the Search results box below
- Click on the member to commence the process

Find a memb	er					
Social Insurance Number:		Mem	ber ID:			
001318187		â				
First name:		Last	name:			
	S	ubmit	Reset			
Search result	S					
First name Middle initial	Last name	Social Insuran	Date of birth	Member ID	Employment st	
FNAME	LNAME	001318187	23-Oct-1984	143689	Active	

- After selecting the member, you will be directed to the "Termination of employment" page
- Here, you can start the termination process

	on of employme gible to retire, complete the Pe	
Member ID:	Current Plan design: DBprime	Jurisdiction of employment: 0
Member person		
FNAME	Middle initial	
Last name LNAME	Social Insurance Numb 001318187	er

Termination of employment – Member personal information

Confirm that the correct member has been selected

Member personal information				
First name	Middle initial			
FNAME				
Last name	Social Insurance Number			
LNAME	001318187			
Date of birth				
23-Oct-1984				

Termination of employment process – Member contact information

• You can review the current information for the member

Member contact infor	mati	on	
Email address		Phone number	
AAAAA00@AA.AAAAAAAAAAAAAAAAAAAAAAAAA			
Ext			
Street address 1			
00 AAAAA AA.			
Street address 2			
City		Province/State	
ΑΑΑΑΑΑΑ		Ontario	\$
Country		Postal/Zip code	
Canada	\$	A0A0A0	

Termination of employment process – Member contact information

• The information can be updated if changes are required

Member contact infor	mation	I	
Email address	Phor	ne number	
AAAAA00@AA.AAAAAAAAAAAAAAAAAAAAAAAAAAAA			
Ext			
Street address 1			
1 Anywhere St.		×	
Street address 2			
		~	
City	Provi	ince/State	
Anywhere	✓ Or	itario	\$
Country	Post	al/Zip code	
Canada	\$ M1	M 1M1	×

Termination of employment process – Wrong format error

 If the information is entered incorrectly, a red error notification will be automatically displayed (i.e., incorrect postal code format)

Email address	Phone number	
AAAAA00@AA.AAAAAAAAAAAAAAAAAAAAAAAAAAAA		
Ext		
Street address 1		
1 Anywhere St.	~	
Street address 2		
	✓	
City	Province/State	
Anywhere	✓ Ontario	\$
, anywhere		
Country	Postal/Zip code	

Termination of employment process – Earnings and contributions for DBplus

- Enter the requested information in the required fields
- If the DCT has been submitted for the previous year, select "YES" otherwise select "NO"

Earnings and contributions for DBplus

Last day worked	Date of termination of employment
30-Nov-2020 🗸	30-Nov-2020 🗸
From	То
01-Jan-2020 🗸	30-Nov-2020 🗸
Current year eligible earnings	Employer contributions
10,000.00 🗸	900.00 🗸
Employee contributions (Does not include purchased leaves)	Pension adjustment (PA) (Include current year purchased leave)
900.00 🗸	0 🗸
Has the DCT for the previous year been submitted? YES ONO	

Termination of employment process – Earnings and contributions for DBplus

If you selected "NO" complete the required fields in the drop-down menu

Has the DCT for the previous year been submitted?	
O YES O NO	
From	То
DD-MMM-YYYY	DD-MMM-YYYY
Previous year eligible earnings	Employer contributions
	#.##
Employee contributions (Does not include purchased leaves)	Pension adjustment (PA) (Include current year purchased leave)
	#.##

Termination of employment process – Earnings, contributions and pensionable service for DBprime

- Enter the requested information in the required fields
- If the DCT has been submitted for the previous year, select "YES" otherwise select "NO"

Start date of pay period for the first pay of the year		Last day worked	
01-Jan-2020	~	30-Nov-2020	~
Date of termination of employment			
30-Nov-2020	~		
Current year		То	
01-Jan-2020	~	30-Nov-2020	~
Pensionable service		Regular contributory earnings	
	0.91221 🗸		60,205.86 🗸
Lump sum contributory earnings		Vacation contributory earnings	
	#.##		#.##
Retroactive pay		Total earnings	
	#.##		60205.86
Basic contributions		CAAT RCA contributions	
	6,967.95 🗸		#.##
Annual rate of salary		Pension adjustment (PA)	
6	6,000.00 🗸		6,909 🗸

Termination of employment process – Earnings, contributions and pensionable service for DBprime

 If you selected "NO" complete the required fields in the drop-down menu

Has the DCT for the previous year been submitted?	
Previous year	
From	То
DD-MMM-YYYY	DD-MMM-YYYY
Pensionable service	Regular contributory earnings
#.#####	#.##
Lump sum contributory earnings	Vacation contributory earnings
#.##	#.##
Retroactive pay	Total earnings
#.##	0.00
Basic contributions	CAAT RCA contributions
#.##	#.##
Annual rate of salary	Pension adjustment (PA)
#.##	##

Termination of employment process – Purchases in process

 Make the appropriate "YES" or "NO" selection based on the question as it pertains to the member

Purchases in process

Report any leaves of absence and/or purchases for the current year (and the previous year if the DCT has not been submitted).

Select the leave type. Ensure the applicable service purchase form and the payment is submitted for all leaves included below, including leaves currently in process.

The member has a purchase currently in process

🔾 YES 🛛 🔘 NO

Termination of employment process – Termination details

 Make the appropriate selection of "YES" "NO" or "Unknown" based on the question as it pertains to the member



Termination of employment process – Employer authorization

 You have the option to assign the task to another user or you can leave it blank if submitting to CAAT

Employer authorization					
Employer HR representat	ive		Date		
Marsha mpattest1		04-Jan-2021			
Assign to					
					\$
	Save	Validate	Send to CAAT	Cancel	

Termination of employment process – Employer authorization

• If you need to assign the transaction to another user, select the individual

Employer authorization						
Employer HR represent	ative		Date			
Marsha mpattest1		13-Jan-2021				
Assign to Marsha marshauattes	st				*≑	
Save Validate		Send to CAAT	Cancel			

Termination of employment process – Message Centre

- The message can be seen in the "Search results"
- Notification preferences should be updated to ensure that you can receive any notices

Cuick Search C Dashboard Find a member Message centre	Message Centre A secure way to communicate with the CAAT Plan				
Document centre Member enrolment	Find a message				
Change of employment	Send a message				
Termination of	Reference ID: Subject:				
employment	Ē				
Pension application	Date:				
Pension estimate Help	Submit Reset				
	Search results				
	Process ID Reference ID Subject Date				
	Termination task has assigned to you - Process ID 7997 – FNAME LNAME 13-Jan-2021				

Termination of employment process – Dashboard

• The message can also be seen in the "Transaction in process" on the Dashboard

^

- You can save the termination prior to submission
- You will see a pop-up box indicating that it was successfully saved
- If it is not successful, the pop-up box will indicate that it has failed

Employer authorization	
Employer HR representative	Date
Marsha mpattest1	04-Jan-2021
Assign to Successfully Saved Transaction successfully saved	✓ ¢ Cancel

- Once successfully saved, you will be redirected to the dashboard
- Here, you can view the process in both the "Recent activity" and "Transactions in process" sections
- You can retrieve the termination application form from the "Transactions in process" section

Recent activity

Start time Activity 13-Jan-2021 01:07 AM 143689 - sFnsK Sasn- Termination Assigned to Marsha mpattest1 View all activities

Transactions in process

In progress	Member name	Type of transaction	
7997	sFnsK Sasn	Termination	^
7725		Enrolment	
7704	XBYLB TCZZF	Change of Employment	~
C			>

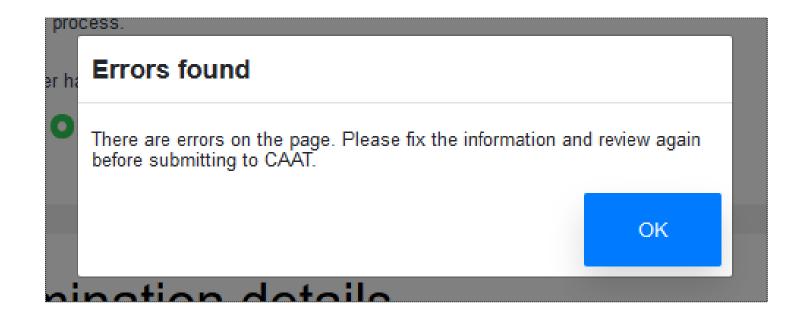
Termination of employment process - Validate

- Validate the process to confirm all applicable fields are correctly entered
- You will receive a pop-up box to confirm success

Emple	oyer authorization			
Employer HR re	epresentative	Date		
Marsha mpa	Validation Passed	04 Jan 2021		
Marsha mpa	There are no errors or warnings. The transaction of CAAT.	can be submitted to		∕\$
Sa		ОК	Cancel	Delete

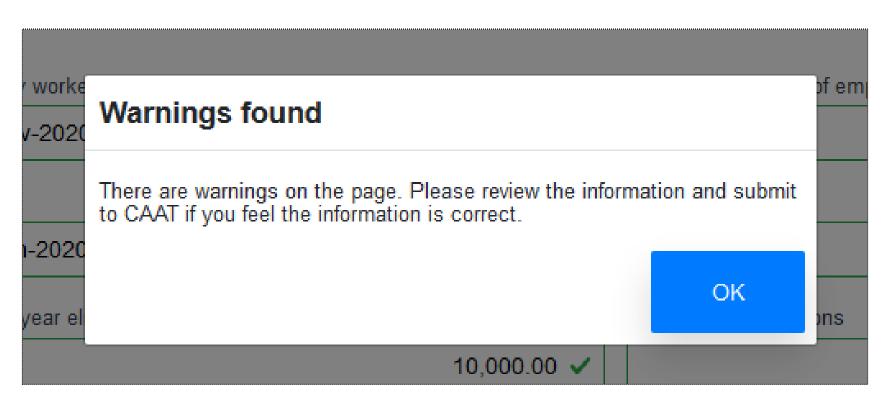
Termination of employment process – Validation error

• If validation is unsuccessful, you will be directed to the section that has the error



Termination of employment process – Validation warning

 A validation warning may appear to advise review of information before submission to CAAT.



Termination of employment process – Submit to CAAT

- Once successfully validated, you can submit to CAAT
- You will receive a notification to confirm the successful submission

Employer authorization		
Employer HR representative Date Marsha mpa Submit to CAAT Confirm		
Assign to By continuing, you indcate your acceptance of the Terms of Use.		√\$
Sa I accept the <u>Terms of Use</u> OK Cancel	Cancel	Delete
OK Calicel		

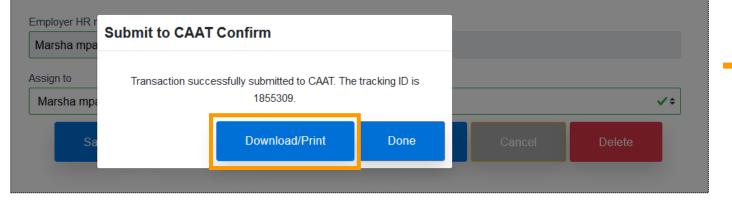
Termination of employment process – Send to CAAT

- Another pop-up box will appear upon successful creation of the Termination Benefit Application
- Each transaction is assigned a tracking ID

Emplo	yer authorization			
Employer HR r Marsha mpa	Submit to CAAT Confirm			
Assign to Marsha mpa	Transaction successfully submitted to CAAT. The 1855309.		√ ≎	
Sa	Download/Print	Done	Cancel	Delete

 View the Termination Benefit Application by selecting the "Download/Print" button

Employer authorization



PENSION PLA	N				enefit Applicati
If member is eligible for retirem					Note: Date format is dd-mmm-yyyy for all da
Complete section B, or C as app Current design	_	lan design. All other sections of this on of employment ON	form must be o	ompleted.	
Data has been revised - u	_		Emp	loyer name	Centennial
Data of revision:	Employe	representative initials: M.M			
A Member information		first name		Initial	Social Insurance Number
LNAME		FNAME			001318187
	e number	Email		_`	
23-Oct-1984		AAAAA00@AA.AA	AAAAAAA	AAAAAA	AAA.AA
Mailing address 1 Anywere St. Anywhe	ere, ON, M1M 1M1, C	AN			
5 Earnings, contributions, a					
Start data of pay pariod for the first pay of the year	Last day worked	Termination of employment	date (complet	e if differen	nt from Last day worked)
01-Jan-2020	30-Nov-2020	30-Nov-2020	Reason for di	fference:	
Submit your contribution calcul	lation worksheet along with	this application.			
			Curren		Previous year (if DCT has not been submitted) 20 To:30-Nov-2020 From: To:
Regular contributory earnings	and lange have been seen	and an address of the same Barray sho has a			
Does not include earnings for purch amounts separately below	aseo reaves, tump sum, vacation	pay or retroactive pay. Report the last the	_	0,205.86	
Lump sum contributory earnin			\$ 0.	00	\$ 0.00
Vacation contributory aarnings Include only current entitlement yes			\$ 0.	00	\$ 0.00
Retroactive pay Prior to reporting year. Attach Retro	o Pay Allocation form from the C	AAT Plan website	\$ 0	00	\$ 0.00
Total earnings Combined total of all four rows abo			s 6	0,205.86	\$ 0.00
Basic contributions Does not include purchased leaves			s 6	967.95	\$ 0.00
ACA contributions			s 0	.00	s 0.00
Annual rate of salary			s 6	3,000.00	s 0.00
Pension adjustments (PA) Include current year purchased leav			s 6,	909.00	\$ 0.00
Pensionable service			0	91221	0.00000
Total service, excluding purchased s		5 decimais)			
Last day worked	Termination of e	mployment date			
			Curren	t year	Previous year (if OCT has not been submit
Current year aligible earnings			s 0.	00	s 0.00
			\$ 0.	00	\$ 0.00
Contributions Does not include purchased leaves					

 You will see the submission on the dashboard under the "Recent activity" and "Transactions sent to CAAT" sections

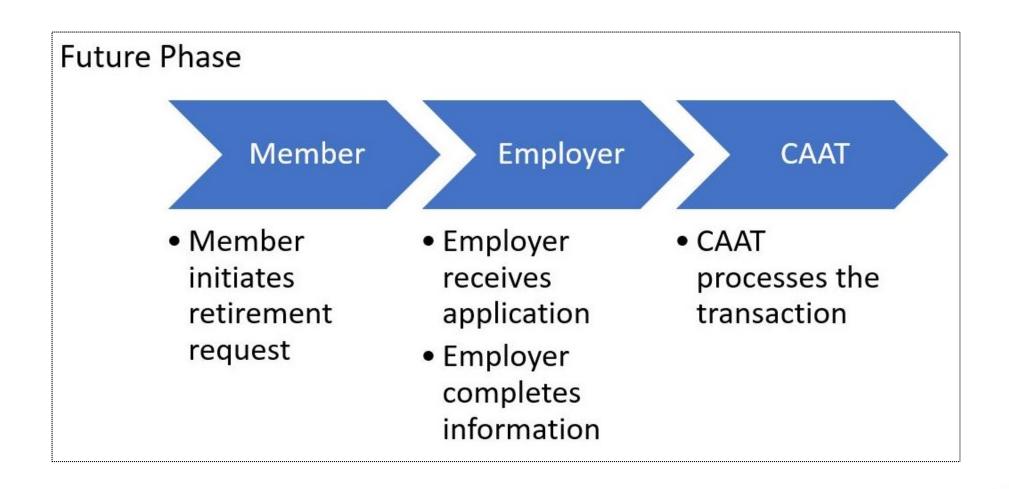
Start time Activity 13-Jan-2021 01:58 AM 143689 - sFnsk Sasn- Termination Assigned to CAAT View all activities

Transactions sent to CAAT

	Case number	Tracking ID	Member name	Type of transaction
7997	CA0012137	1855309	sFnsK Sasn	Termination
1919	04010010	10040-01	DATE FORE	Person operator
798	0404287	100.00	DRAM MODE	Owner of Deployment
7938	0404787	100.00	DEVIDED	Ower #Deployment

Pension application process

Pension application process – Future Phase



Pension application process

Select "Pension application" to start the process

Mother RibbonQuick SearchQuick SearchDashboardFind a memberMessage centre	Start a pension ap Report a member's upcoming retire	· · · · · · · · · · · · · · · · · · ·
Document centre Member enrolment	Find a member	
Change of employment Termination of employment	Social Insurance Number:	Member ID:
Pension application	First name:	Last name:

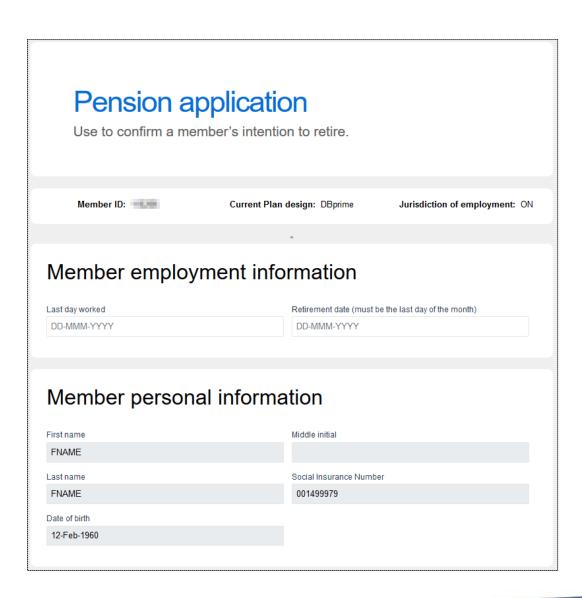
- Search using their SIN, Member ID, First name or Last name
- Avoid use of hyphens

Find a member	
Social Insurance Number:	Member ID:
001499979	
First name:	Last name:
Submit	Reset

- Click search and the result will be displayed in the "Search results" box below
- Click on the member to commence the process

Find a	membe	er					
Social Insurance N	lumber:		Mem	iber ID:			
001499979							
First name:			Last	name:			
			Submit	Reset			
Search	result	6					
First name	Middle initial	Last name	Social Insuran	Date of birth	Member ID	Employment st	
FNAME		FNAME	001499979	12-Feb-1960	115286	Active	\sim

- After selecting the member, you will be directed to the "Pension application" page
- Here, you can start the retirement process



Pension application process – Member employment information

Enter "Member employment information"

Member employment info	rmation	
Last day worked	Retirement date (must be the last day of the month)	
30-Nov-2020 🗸	30-Nov-2020	

Pension application process – Member personal information

Confirm that the correct member has been selected

Member personal information			
First name	Middle initial		
FNAME			
Last name	Social Insurance Number		
FNAME	001499979		
Date of birth			
12-Feb-1960			

Pension application process – Member contact information

You can review the current information for the member

Phone number	
Province/State	
Ontario	¢
Postal/Zip code	
¢ A0A0A0	
	Ontario Postal/Zip code

Pension application process – Member contact information

• The information can be updated if changes are required

Member contact	information	
Email address	Phone number	
AAxxxxxxx@xx.xx.xx		
Ext		
Street address 1		
1 Anywhere St.	✓	
Street address 2		
	✓	
City	Province/State	
Anywhere	✓ Ontario	¢
Country	Postal/Zip code	
Canada	♦ M1M 1M1	~

Pension application process – Wrong format error

 If the information is entered incorrectly, a red error notification will be automatically displayed (i.e., incorrect postal code format)

Member contact ir		
Email address	Phone number	
AAxxxxxx@xx.xx.xx		
Ext		
Street address 1		
1 Anywhere St.	~	
Street address 2		
	~	
City	Province/State	
Anywhere	✓ Ontario	¢
Country	Postal/Zip code	
Canada	¢ 1M2	
	Expected postal code format is A1A 1A1!	

Pension application process – Earnings, contributions and pensionable service for DBprime

- Enter the requested information in the required fields
- "From" and "To" dates must be in the same calendar year
- If the DCT has been submitted for the previous year, select "YES" otherwise select "NO"

Earnings, contributions, a DBprime	ind pensionable service for
Start date of pay period for the first pay of the year 01-Jan-2020 ✓	
Current year	
From	То
01-Jan-2020 🗸	30-Nov-2020 🗸
Pensionable service	Regular contributory earnings
0.91221 🗸	100,160.66 🗸
Lump sum contributory earnings	Vacation contributory earnings
#.##	#.##
Retroactive pay	Total earnings
#.##	100160.66
Basic contributions	CAAT RCA contributions
12,881.26 🗸	#.##
Annual rate of salary	Pension adjustment (PA)
109,800.00 🗸	14,101 🗸
Has the DCT for the previous year been submitted? YES ONO	

Pension application process – Earnings, contributions and pensionable service for DBprime

 If you selected "NO" complete the required fields in the drop-down menu

YES ONO			
Previous year			
From		То	
DD-MMM-YYYY		DD-MMM-YYYY	
Pensionable service		Regular contributory earnings	
	#. ######		#.##
Lump sum contributory earnings		Vacation contributory earnings	
	#.##		#.##
Retroactive pay		Total earnings	
	#.##		0.00
Basic contributions		CAAT RCA contributions	
	#.##		#.##
Annual rate of salary		Pension adjustment (PA)	
	#.##		##

Pension application process – Earnings and contributions for DBplus

- Enter the requested information in the required fields
- "From" and "To" dates must be in the same calendar year
- If the DCT has been submitted for the previous year, select "YES" otherwise select "NO"

Earnings and contributions for DBplus

01-Jan-2020	 	30-Nov-2020
Current year eligible earning	gs	Employer contributions
	10,000.00 🗸	900.00 🗸
mployee contributions (Do	es not include purchased leaves)	Pension adjustment (PA) (Include current year purchased leave)

Pension application process – Earnings and contributions for DBplus

If you selected "NO" complete the required fields in the drop-down menu

Has the DCT for the previous year been submitted?	
O YES O NO	
From	То
DD-MMM-YYYY	DD-MMM-YYYY
Previous year eligible earnings	Employer contributions
#.##	#.##
Employee contributions (Does not include purchased leaves)	Pension adjustment (PA) (Include current year purchased leave)
#.##	##

Pension application process – Purchases in process

 Make the appropriate "YES" or "NO" selection based on the question as it pertains to the member

Purchases in process
Report any leaves of absence and/or purchases for the current year (and the previous year if the DCT has not been submitted).
Select the leave type. Ensure the applicable service purchase form and the payment is submitted for all leaves included below, including leaves currently in process.
The member has a purchase currently in process
🔿 YES 💿 NO

Pension application process – Termination details

 Make the appropriate "YES" "NO" or "Unknown" selection based on the question as it pertains to the member

Termination details
Is the member going to work at another participating employer?
Is the member currently employed at another participating employer?

Pension application process – Employer authorization

 You have the option to assign the task to another user or you can leave it blank if submitting to CAAT

Employe	r autho	rization			
I confirm that this inform	mation is true and (correct according to ou	ir records, and that any requ	ired suppporting docume	ents will be provided
Employer HR represer	ntative		Date		
Marsha Patterson			06-Jan-2021		
Assign to					\$
	Save	Validate	Send to CAAT	Cancel	

Pension application process - Save

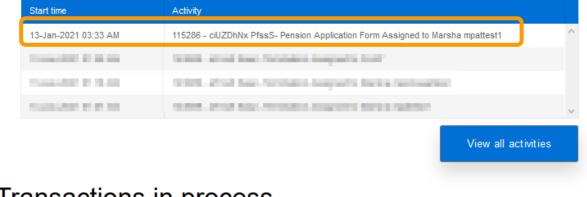
- When complete, save the process
- A pop-up box will be displayed to show that it was successfully saved
- If it is not successful, the pop-up box will indicate that it has failed

Emple		r authoi essfully Saved				
I confirm that t Employer HR Marsha Patt Assign to	Transac	tion successfully s	aved	OK	ired suppporting docum	ents will be provided.
						*≎
		Save	Validate	Send to CAAT	Cancel	

Pension application process - Save

- Once successfully saved, you will be redirected to the dashboard
- Here, you can view the process in both the "Recent activity" and "Transactions in process" sections
- You can also retrieve the form from the "Transactions in process" section

Recent activity



Transactions in process

Application
(Traja provide)
3

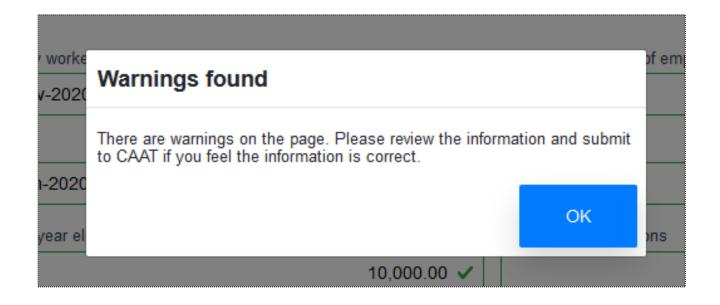
Pension application process - Validate

- Validate the process to confirm all applicable fields are correctly entered
- You will receive a notification to confirm success

Empl	oyer authorization			
Employer HR r	epresentative	Date		
Marsha mpa	Validation Passed	04 Jon 2024		
Marsha mpa	There are no errors or warnings. The transaction can CAAT.	be submitted to		∕\$
Sa		ОК	Cancel	Delete

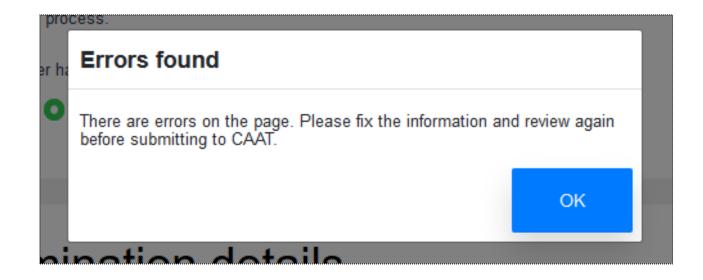
Pension application process – Validation warning

 A validation warning may appear to advise review of information before submission to CAAT



Pension application process – Validation error

• If validation is unsuccessful, you will be directed to the section that has the error



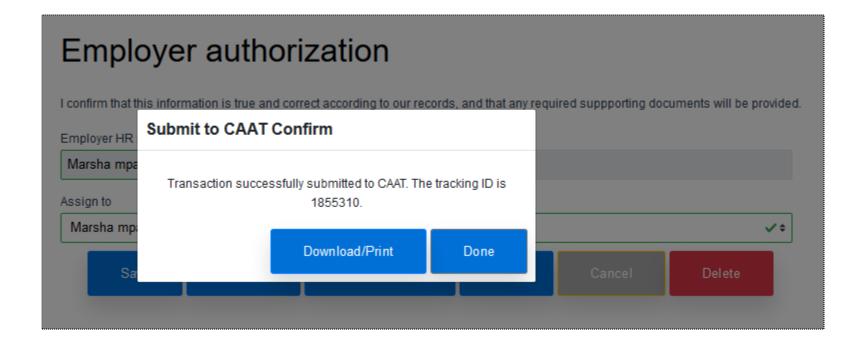
Pension application process – Send to CAAT

- Once successfully validated, you can submit to CAAT
- A pop-up box will be displayed to confirm the successful submission

Emplo	over authorization		
Employer HR re			
Assign to	Submit to CAAT Confirm		
Marsha mpa	By continuing, you indcate your acceptance of the Terms of Use.		
Sa	✓ I accept the <u>Terms of Use</u>	Cancel	Delete
	OK Cancel		

Pension application process – Send to CAAT

- Another pop-up box will appear upon successful creation of the *Pension Application*
- Each transaction is assigned a tracking ID



 View the Pension Application by selecting the "Download/Print" button

Employer authorization

	nformation is true : ubmit to CAA	and correct according to our re	cords, and that any	required suppporting doc	uments will be provi	ided.
Employer HR		Comm				
Marsha mpa Assign to	Transaction succ	essfully submitted to CAAT. Th 1855310.	e tracking ID is			
Marsha mp		Download/Print	Done		~	¢
Sa				Cancel	Delete	

Submitted via 2021-01-		Per	nsion Ap	plicatio
All other sections of this form must be completed.	han design.	Note:	Date format is dd-mn	nm-yyyy for all date t
Current Design DBprime DBplus Juriadiction of	femployment ON		0-Nov-2020	
Data has been revised – use for any data changes		Retirement date (must be the last day of the	0-Nov-2020	
Date of revision Employer represe	entative initials M.M	Employer name	entennial	
A Member information				
Last name FNAME	First name FNAME	Initial	Social Insurance 001499979	Number
Date of birth Phone number	Email	L		
12-Feb-1960	AAAAAAA0@AA.AAAAA		A	
Mailing address Anywhere St. Anywhere, ON, M1M 1M1, CAN				
B Earnings, contributions, and pensionable service for D	Bprime			
Start date of pay period for the first pay of the year				
01-Jan-2020 Submit your contribution calculation worksheet along with this a	nation			
adding your contribution careautoon worksheet along was and a	philacon	Current year	Previous	/ear
Regular contributory earnings		From:01-Jan-2020 To:30- \$ 100.160.66	Nov-2020 s 0.00	From: To:
Does not include earnings for purchased leaves, lump sum, vacation pay or retroactive p Lump sum contributory earnings	ay. Report the last three amounts separately belo	w		
		\$ 0.00	\$ 0.00	
Vacation contributory earnings Include only current entitlement year		\$0.00	\$ 0.00	
Retroactive pay Prior to reporting year. Attach Retro Pay Allocation form from the CAAT Plan website.		\$0.00	\$ 0.00	
Total earnings Combined total of all four rows above		\$100,160.66	\$ 0.00	
Basic contributions Does not include purchased leaves		\$12,881.26	\$ 0.00	
RCA contributions		\$0.00	\$ 0.00	
Annual rate of selary		\$109,800.00	\$ 0.00	
Pension adjustments (PA)		\$14,101.00	\$ 0.00	
Include current year purchased leaves Pensionable service			F	
Total service, excluding purchased service (5 decimals)		0.91221	0.000	00
C Earnings and contributions for DBplus				
	Current year		Previous year (# DCT	has not been submitte
Eligible earnings	\$ 0.00	1	0.00	
Contributions	\$ 0.00		0.00	
Dees not include purchased leaves Pension adjustments (PA)	\$ 0.00		0.00	
Include current year purchased leaves	\$ 0.00		0.00	

 Now that the form has been submitted to CAAT you can view this submission on the dashboard under the "Recent activity" and "Transactions sent to CAAT" sections

Recent activity

13-Jan-2021 03:37 AM	115286 - ciUZDhNx PfssS- Pension Application Form Assigned to CAAT	^
CONTRACTOR OF STREET,	1000 - ph.224 de Presido Papeladore "son Analyzed & Parente analysed	
Ciard (0.0.0.00	1000 - elizat (see Terristics Astgewite (147	
Concerning of the second	WHERE which have for many and a many setting the track of the setting of the	
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Transactions sent to CAAT

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Live demo



